

Robert Davis
Network / Computer
Consultant

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OBJECTIVE Professional business owner/consultant offers diverse computer, networking, internet and web development skills. 20 years experience diagnosing and resolving technical problems in a multi-user environment.

Strong mechanical/industrial background. Strong analysis and organizational skills, detail oriented, self-motivated, dependable, creative, positive attitude, flexible, good social and communication skills. Demonstrated ability to independently recognize, isolate, and resolve complex technical problems. Quickly learn new applications. Ability to communicate technical knowledge to users at all levels.

EXPERIENCE 10/1994 - Present Problem Solvers Group, Inc. Omaha, Nebraska
President / Consultant

President of computer consulting company established in 1994 to serve small business computer networking needs. My role included consultant, network engineer, computer repair and sales, control software design and website developer. Specialized in installation and maintenance of Novell and NT networks in LAN and WAN environments. Provided technical service on computers, workflow analysis, hardware and application recommendations, backup and disaster recovery planning, remote access, data security, firewall systems and virus protection. Client references are available upon request.

9/1989 - 9/1994 Midland Food Systems, Inc. Bellevue, NE
Facilities Maintenance Manager

Responsible for maintenance of 14 Hardee's restaurants, and corporate office. Included maintenance of a 15 user Novell network. Installed, repaired and maintained Positran Point-Of-Sale system, backoffice and remote access system. Repaired all restaurant equipment such as microwaves, fryers, grills, ovens, coolers, HVAC, etc. and 3M RF communications system. Maintained inventory of parts, developed inventory database and work-order system. Responsible for purchasing equipment parts, computers, and supplies.

6/1979 - 9/1989 Amway Corp Ada, Michigan
Setup Mechanic II

Top mechanic, responsible for maintenance and running efficiency of over 80 pieces of equipment. Worked with computers and process control equipment, implementing the first of several monitoring and control systems.

EDUCATION High School, College courses in programming, networking, PC-Repair. Home study courses in electronics, MCSE, website development, database design. Continuing online study courses as needed.

CERTIFICATIONS 1/1995 Lantek, Inc. US-NE-Omaha
Certification
Novell 4.1 CNA certified.

AFFILIATIONS 6/1996 - Present Better Business Bureau Member in good standing

8/1995 - 3/2001 Midwest Information Systems Professionals Member

SKILLS

Skill Name	Skill Level	Last Used	Experience
Novell 3.x-5.x OS	Expert	Currently used	10 years
NT Server 4.0, Backoffice, Terminal Server, Thin Client	Expert	Currently used	8 years
Networking Windows 9x/2000, NT, Novell, Citrix	Expert	Currently used	10 years
Fault Tolerance -SCSI, RAID systems, tape backup	Expert	Currently used	10 years
Visual Basic	Intermediate	Currently used	1 years
Microsoft Outlook, Exchange Server, Email Client	Expert	Currently used	5 years
Access	Intermediate	Currently used	4 years
C++	Intermediate	2 years ago	2 years
Microsoft Office 2000	Intermediate	Currently used	10 years
Web Design, Internet /Intranet, Web Servers	Intermediate	Currently used	4 years
FrontPage 2000	Intermediate	Currently used	4 years
DreamWeaver / Flash	Novice	Currently used	1 year
Remote Access - VPN	Intermediate	Currently used	5 years
PC Repair / Upgrade / Installation	Expert	Currently used	15 years
Network Cabling - Cat5 Ethernet - Fiber Optic	Expert	Currently used	10 years
TCP/IP implementation, analysis, repair	Expert	Currently used	8 years
Hubs, Switches, Routers, LAN, WAN, VPN, CSU/DSU, T1	Expert	Currently used	10 years
TCP/IP, IPX/SPX, NetBEUI Protocols	Expert	Currently used	10 years
Hardware installation and troubleshooting	Expert	Currently used	10 years
DSL, ISDN, Dialup, Cablemodem, etc.	Expert	Currently used	10 years
Positran POS System	Expert	5 years ago	5 years
Genesis/32 Control software development	Intermediate	Currently used	1 year